

Connections

News from UCSF Health, Saint Francis and St. Mary's

Edition #3

May 3, 2024

NEWS & UPDATES

Transition Timing Update

As the transition progresses through regulatory review and approvals, our teams continue to engage in active planning, focusing on "Day 1" when Saint Francis and St. Mary's officially become part of UCSF Health Care Network. The transition service workstreams are working closely with UCSF Health to ensure a smooth transition. Together, we are working toward the soonest possible close date, pending regulatory review. We will provide updates regarding the actual date for Day 1 as new information becomes available.

What to Expect – Information Technology

As part of the transition, your day-to-day IT experience will be mostly the same, but some of the tools you use will be changing - keep reading for more about what to expect from a technology perspective.

What's changing?



New **UCSF email addresses and logins** to access UCSF tools



Access to new **UCSF tools** (e.g., Microsoft Online tools, Zoom, and Box)



Some **Google Workplace Apps go away** 30-days post close (e.g., Google Email account, Google Chat, and Google Calendar)



New **UCSF IT service desk** to support you with your UCSF logins, tools and devices

What's staying the same?



Access to your **Electronic Health Record and clinical tools** (e.g., Clairvia, Optum 360 etc.)



Continue using Dignity Health login to access Dignity Health tools



Current devices such as laptops, shared workstations, and office phones



Existing **IT service desk** will continue supporting you with your Dignity Health logins, tools and devices

KEEPING YOU CONNECTED

We're working to keep you connected to updates and information about the transition.

Questions of the Week: Below are some timely questions and answers about the transition. Submit your questions to the email below.

1. When will we hear when Day 1 will be?

In the coming weeks, you will receive more information on the Day 1 timeline with further details on what you need to know and do.

2. What will happen to my Dignity Health email?

Your existing Dignity Health Gmail account will be deactivated 30 days after Day 1. Your Dignity Health email data will not automatically transfer, but you will receive more information about how to ensure you maintain access to critical information you need in advance of the deactivation.

3. Will there be layoffs as a result of the transition to UCSF Health?

UCSF Health has committed to no layoffs at Saint Francis and St. Mary's. That commitment hasn't changed, and we are looking forward to colleagues at Saint Francis and St. Mary's joining the UCSF Health team.

Town Halls: We'll provide a transition update at our quarterly town halls in late May.

Sincerely,

Daryn Kumar, MBA, FACHE
President & CEO

Shelby Decosta
President, UCSF Health Care Network

Questions? Email integrationoffice@ucsf.edu