

IT Quick Links

Saint Francis and St. Mary's will go live on APeX (UCSF's Epic EHR) on Oct. 4. Follow the quick links below to UCSF accounts, hardware, and software.

Applications

Most applications you'll need for your work at UCSF are installed on UCSF computers. Several CommonSpirit Health apps will remain available for a period after go-live on the **Quick Links** menu on the [Saint Francis and St. Mary's website homepage](#).

APeX access and Citrix

Launch APeX (Epic) from a UCSF computer or Citrix for remote access. See [this tip sheet](#).

MyAPeX/APeX Training

Find everything you need about APeX including tip sheets, workflows, topics by role, training opportunities, and more. [Access APeX Training](#).

Connecting to the UCSF wireless network

The UCSF Wireless service provides secure communications to UCSF resources and networks. [Connect to Wi-Fi](#).

UCSF account password

All staff accessing UCSF resources must have a password for their computers, email, and access to email and Office 365 applications on mobile devices. [Manage your UCSF password](#).

GlobalProtect VPN

Palo Alto GlobalProtect VPN keeps you, your data, and UCSF safe, regardless of where you are when you connect. [Learn about connecting with GlobalProtect VPN](#).

Duo multi-factor authentication (MFA)

Duo MFA helps UCSF IT protect you, your work, and all of UCSF by providing a second layer of protection beyond your UCSF username and password, ensuring that every login from every device is legitimate. [Find out how to enroll and use Duo](#).

Tap-and-Go (Imprivata)

Tap-and-Go is a form of contactless authentication where you swipe your badge to log in to your computer. You will need to register your badge to access Tap-and-Go functionality. [Register your badge for Tap-and-Go](#).

MD Link

Required for non-foundation surgeons and surgical schedulers placing case requests and pre-op orders, supporting documentation uploads. [Request an MD Link account and get support.](#)

Voalte

Voalte has replaced TigerConnect and Vocera as the new clinical communication application. [Learn how to log in to Voalte.](#)

Dragon

For voice-to-text dictation directly into APeX.

[Find Dragon Support resources.](#)

[Open a Dragon technical support ticket.](#)

[Connect with a Dragon specialist for live support.](#)

Haiku

Mobile application for APeX. Please note: Must configure Microsoft Intune for encryption purposes.

[Learn more about Haiku.](#)

Adding a printer

Printers and multi-function devices are available in clinical and administrative workspaces. [Find out how to add a Ricoh or HP device.](#)

File storage

If you haven't already done so, you should transfer your Google Drive files to a UCSF-provided storage solution. [Explore UCSF file storage solutions.](#)

Telephones

UCSF IT is making changes to telephone services across St. Mary's Hospital, effective Oct. 4.

[Learn more about telephone changes at St. Mary's.](#)

Mobile devices

You can install Outlook email and other Microsoft 365 apps on both personally owned or UCSF-managed mobile devices (phone, tablet, etc.) using the Intune Company Portal. [Configure Intune on your mobile device.](#)

Get help

[Go-Live Support Resources](#)

The information in this document, including the option to download and print, can be found by scanning the QR code or going to <https://tiny.ucsf.edu/ITquicklinks>.

